

These Client Engagement & Advisory Terms govern paid strategy sessions, executive coaching, advisory retainers, rapid advisory engagements, and institutional consulting services provided by Althea Ra Consulting, Inc.

By booking and submitting payment for any session or engagement, Client agrees to the following terms.

1. Nature of Services

Althea Ra Consulting provides executive advisory, leadership coaching, AI strategy guidance, and institutional consulting services.

Services are strategic and educational in nature and do not constitute legal, financial, tax, medical, therapeutic, or investment advice.

Client understands and agrees that:

- No specific results or outcomes are guaranteed.
- Outcomes depend on the client's engagement, implementation, judgment, and external factors outside of Althea Ra Consulting's control.
- Client remains solely responsible for all decisions, actions, and results arising from advisory sessions.
- Client voluntarily assumes all risks associated with decisions made during or after advisory sessions.

Client is encouraged to consult qualified legal, financial, tax, medical, or mental-health professionals before making decisions in those areas.

2. Session Structure & Payment

All sessions require payment in advance unless otherwise agreed in writing.

Session types may include:

- Leadership Clarity Session (45 minutes)
- Executive AI Strategy Session (60 minutes)
- Rapid Advisory Sessions
- Ongoing Advisory Engagements
- Institutional / Government Advisory

Payment secures scheduled advisory time.

3. Overage & Extended Time

Sessions exceeding the scheduled duration may be billed in 30-minute increments at the applicable advisory rate.

Rapid advisory, same-day, or urgent engagements may be billed at premium rates.

Invoices for extended time are due upon receipt unless otherwise agreed in writing.

4. Cancellation & Rescheduling

A minimum of 24 hours' notice is required to reschedule a session.

Sessions canceled with less than 24 hours' notice may be forfeited.

Emergency exceptions are at the discretion of Althea Ra Consulting.

Unless otherwise specified in a signed engagement agreement, fees for completed sessions are non-refundable.

5. Rapid / Emergency Advisory

Rapid advisory sessions are subject to availability and are not guaranteed.

In cases where immediate payment is not feasible, services may be invoiced and are payable upon receipt.

6. Credit Policy

Fees paid for standalone sessions (e.g., Leadership Clarity Session) may be credited toward a 3-month advisory engagement if enrollment occurs within fourteen (14) days of the session date.

Credits do not apply to rapid advisory or emergency sessions.

7. Confidentiality

All client information shared during advisory sessions will be treated confidentially and will not be disclosed except:

- As required by law
- With Client's written consent
- To enforce these Terms

Advisory communications do not constitute attorney-client privilege or licensed professional confidentiality.

8. Termination of Ongoing Engagements

Either party may terminate an ongoing advisory engagement with written notice, subject to the terms of any signed agreement.

Unused prepaid sessions will be handled according to the applicable engagement agreement or as mutually agreed in writing.

9. Limitation of Liability

To the fullest extent permitted under New Jersey law, Althea Ra Consulting shall not be liable for indirect, incidental, consequential, or special damages arising from advisory services.

Total liability shall not exceed the amount paid by Client for services rendered.

10. Dispute Resolution

The parties agree to attempt good-faith negotiation to resolve any dispute arising under these Terms.

If unresolved, the parties agree to attempt mediation in the State of New Jersey before pursuing litigation.

11. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the State of New Jersey.

12. Acceptance

By booking and submitting payment for any session or advisory service, Client acknowledges that they have read, understood, and agree to these Client Engagement & Advisory Terms.